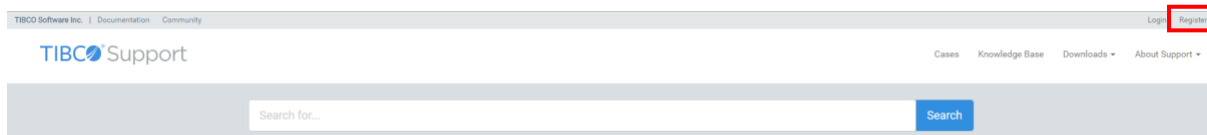


Registrace na Support portál Tibco Software

1. Na adrese <https://support.tibco.com> klikněte v pravém horním rohu na Register



2. Klikněte na Register to Create Cases

Register with TIBCO Support (to Create Cases)

Creating Cases with TIBCO Support and accessing product information requires a valid maintenance agreement, and your user account will need to be enabled with appropriate access.

How to request user access for TIBCO Support

Please contact your company administrator, who is responsible for creating user access for TIBCO Support

Who is my company administrator?

If you do not know who your company administrator is, please follow the registration link below and complete the form.

We will forward the details on to your Administrator to process

To help us identify your company administrator, you will need one of the following pieces of information:

- Name of an existing user from your company
- TIBCO eDelivery account name (<http://edelivery.tibco.com>)
- Name of your TIBCO Account Representative

[Register to Create Cases](#)

3. Vyplňte celý formulář
4. Vlevo dole vyberte možnost **Licensed Usage**
5. Vpravo dole vyberte produkt **Tibco Statistica**
6. Klikněte na Submit

Company Info

Company Name Company Address

End User Name (*For Distributors only)

Company Administrator's Name (optional) Company Administrator's Email (optional)

Identifying Your Account

Name of an existing Support User (optional) Download Account Name (optional)

Name of your TIBCO Account Representative (optional)

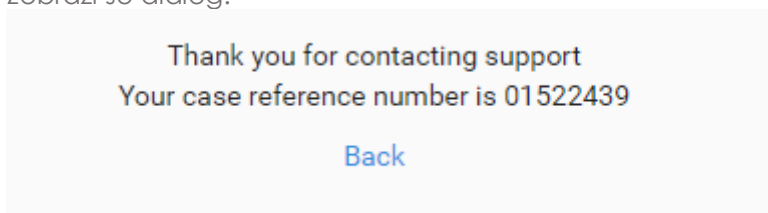
Are you evaluating TIBCO products, or has your company licensed TIBCO products or services?

Evaluating Licensed Usage

Which TIBCO products are you using?

TIBCO Nimbus TIBCO Spotfire TIBCO Streambase Other TIBCO products or services

7. Zobrazí se dialog:



8. Obdržíte email s výzvou k aktivaci účtu na Tibco Support Portal
Klikněte na [Activate your TIBCO Account](#)



Your TIBCO Account is ready for the new TIBCO Support Portal. Please click on the link below to activate your account and set your password.



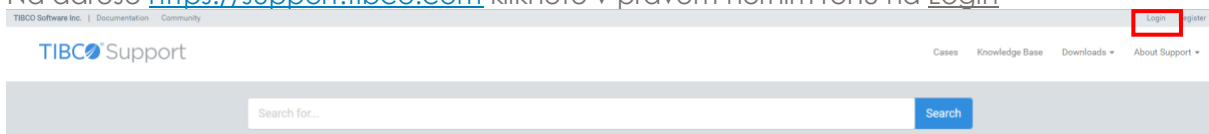
9. Po úspěšné aktivaci obdržíte email
10. Klikněte na Sign in to TIBCO support

Congratulations, your TIBCO Account has been activated!

Now you can start using your TIBCO Account to access the TIBCO Support site.



11. Na adrese <https://support.tibco.com> klikněte v pravém horním rohu na [Login](#)



12. Postupujte dle dalších instrukcí na webu
13. Následně Vám dorazí potvrzovací email o úspěšné registraci na Tibco Support Portále

